Group Operating Context

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The environment for sugar has deteriorated over the past year, with a number of factors putting downward pressure on international sugar prices:

- A world sugar surplus in 2017/2018 (Oct/Sep);

- The abolition of EU beet sugar production quotas in October 2017, resulting in a 20% increase in EU domestic sugar production, which has made it more challenging for Mauritius to market its sugar in the EU; and

- The issuing of import licences for significant amounts of duty-free sugar in Kenya, which exerted a drag on the domestic industry for much of the year.

Our sugar operations in East Africa benefitted from ongoing sugar deficits in the Kenyan and Tanzanian markets and the improved regulation of sugar imports in Tanzania.

Brexit and a change of government in France are creating a general 'wait and see' mood in France, Switzerland and the UK, our main markets for real estate, making it more challenging to finalise property sales.

Building & Engineering

construction industry. The sector grew by 7.5%, up

Commercial

Competition in the Mauritian retail space remains intense, with a large number of different types of retailers present across the island. This continues to put downward pressure on prices and profit margins.

Consumers' standards of living are rising and their purchasing power is increasing, leading to greater demand for produce and freshly-made items, as well as the emergence of promising niche markets for vegan and organic products among others.

There is a considerable opportunity in the development of online shopping platforms.

Market conditions for our industrial supply activity remain challenging as a result of the decline of print-related products in Mauritius and the shift towards digital.

Hospitality

The macro-economic context for hospitality remains stable though highly uncertain. Travel and tourism globally grew 4.6% in 2017, up from 3.1% the previous year. In Mauritius, tourism arrivals for the year 2017 increased by 5.2%.

The coming into effect of the European Union's General Data Protection Regulation (GDPR) has required the Cluster to ensure its website, digital marketing and data strategies are all compliant.

Financial & Other Services

Worldwide, the financial services industry is subject to increasingly stringent regulatory and compliance standards. FinTech is also disrupting business models across the sector, particularly in banking, while offering opportunities for innovation via more impactful data processing and the provision of services online for instance.

In Mauritius, the insurance sector remains ferociously competitive, driving premium rates down and affecting profitability. Changes to weather conditions (e.g. floods) have also led to an increasing number of claims, further affecting profitability.

Mauritius' global business sector in particular is having to adapt to increasingly rigorous international regulatory norms. By continuing to improve its regulatory compliance, Mauritius can strengthen its reputation as an investment destination and attract business from other jurisdictions.

The India-Mauritius Double Taxation Avoidance Agreement Protocol (the "Protocol") that came into effect in April 2017 has impacted India-related businesses within the Global Business Sector. However, the Protocol has opened up new opportunities for the Indian market, and Mauritius continues to be recognised by investors as a tried and tested route into India. The Protocol has also prompted the sector to diversify towards other markets on the African continent in particular.

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Group Operating Context

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Life

providers for their clients, CIDP and QuantiLab must at all

Logistics

for air and sea transport.

Manufacturing & Processing

Beverages

Meat processing

Property

OUR PERFORMANCE

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